



RSE Limited est. February 2022

Product Repair Form - RSE Limited

Repair / Warranty Repair/ Authorised Credit *(circle option)*

Please Note: For any warranty claim Proof of Purchase must be provided. Refer to RSE Warranty Terms & Conditions for further information.

Please attach a copy of this form to the goods for repair or return.

Date: _____

Contact Name: _____

Return Address: _____

Phone No: _____

Mobile No: _____

Email: _____

Send to:

RSE Limited - Attn: Repair Hub
74 Spartan Road
Takanini
AUCKLAND 2105

- 09 264 0221
- 0800 639 822
- service@rse.co.nz

Please note: Any Warranty Purchased before the 1st of February 2022 Must go via:

RSE (NZ) Ltd:

- 0210525969
- rsenz2022@gmail.com

Description of Fault: _____

Product Code: _____

Model: _____

Serial number: _____

Please tick the boxes below of additional accessories being sent with the item to ensure they are returned to you.

Misc. Notes: _____

- Bracket
 - Remote
 - Dongle
 - Aerial
 - Display Panel
 - Control Box
 - 240V/Cig Lead
 - Other
- Other: _____

WARRANTY: - If you feel this is a Warranty, you must have Proof of Purchase, no proof, no Warranty, please attach a copy of your invoice.

Date of Purchase: _____ Invoice No: _____

Invoice attached

NOTE: Products returned for repair may incur charges for: Inspection Fee, Materials, Labour and/or Freight if the product is out of Warranty or it is deemed that the fault is a direct result of Customer Tampering, Environmental Causes (i.e Power Surge), Improper Installation, Operation or Handling. It is important that this form is completed BEFORE sending to RSE limited. RSE Limited reserves the right to not repair if this form has not been attached and completed.