



"Let Us Entertain You"

Product Returns Form

Warranty/Repair/Return for Credit *(circle option)*

Please Note: For any warranty claim Proof of Purchase must be provided. Refer to RSE Warranty Terms & Conditions.

Please attach a copy of this form to the goods for service or repair

Date: _____

Contact Name: _____

Return Address: _____

Phone No: _____

Mobile No: _____

Email: _____

Send Returned Product to:

RSE NZ Ltd - Repairs
74 Spartan Road
Takanini
AUCKLAND 2105

Ph: 09 264 0221
Freephone: 0800 639

RSE REPAIR No: _____

Date of Purchase: _____ Invoice No: _____

Description of Fault: _____

Please tick the boxes below of additional accessories being sent with the item to ensure they are returned to you.

Item Description: _____

- | | |
|--|------------------------------------|
| <input type="checkbox"/> Bracket | <input type="checkbox"/> HDMI |
| <input type="checkbox"/> CAM | <input type="checkbox"/> AV Leads |
| <input type="checkbox"/> Remote | <input type="checkbox"/> USB Stick |
| <input type="checkbox"/> Miscellaneous | <input type="checkbox"/> 240V/12V |

Product Code: _____

Misc Description : _____

NOTE: Products returned for repair may incur charges for Materials, Labour and Freight if the product is out of Warranty or it is deemed that the fault is a direct result of Customer Tampering, Environmental Causes (i.e Power Surge), Improper Installation, Operation or Handling. Also please note there is a 10-15 day wait if the item is required to go to our Independent Technician. It is important that this form is completed BEFORE sending to RSE. RSE reserves the right to not repair if this form has not been attached and completed.